

	MH/SS v3.0 Estimated Labor for one year, assuming 50 sites								
	Function	skill	est time	unit	hours	# and type of events	Total hours	FTE	
	Installation								
	Help desk support for remote install on RPMS server	technical	0.5	day	4	50 sites	200		
	Subtotal Hours per site installation				4		200	0.11	
	MH/SS Training (includes technical troubleshooting and development of training materials)								
	Development of training materials	CMI analyst	10	day	8		80		
	Preparation and logistics	Management analyst	1.5	day	12	50 sessions	600		
	Room set up	Technical trainer #1	1	day	8	50 sessions	400		
	Classroom training sessions	Technical trainer #1	2	day	16	50 sessions	800		
		Technical trainer #2	2	day	16	50 sessions	800		
	Travel for training staff		1	day	8	50 sessions	400		
	Followup/troubleshooting after training		2	day	16	50 sessions	800		
	Subtotal Hours per training session				76	50 sessions	3,800	2.04	
	User Support								
	ITSC Support Center triage	Support Center staff	0.1	yr	208	1 yr ongoing	208	0.11	
	Technical User Support	Technical	0.1	yr	208	1 yr ongoing	208	0.11	
	Clinical End User Support	Clinician	0.1	yr	208	1 yr ongoing	208	0.11	
	Patch/bug fix Support	Developer	0.1	yr	208	1 yr ongoing	208	0.11	
	Subtotal Hours per year for End User Support				832	1 year ongoing	832	0.45	
	Project Coordination/Management								
	Project Coordinator	Management Analyst	0.3	3 mths	141	1 yr ongoing	141		
	Subtotal Hours per year for Overall Project Management				141	1 yr ongoing	141	0.08	
	TOTAL HOURS						4,973	2.67	

